



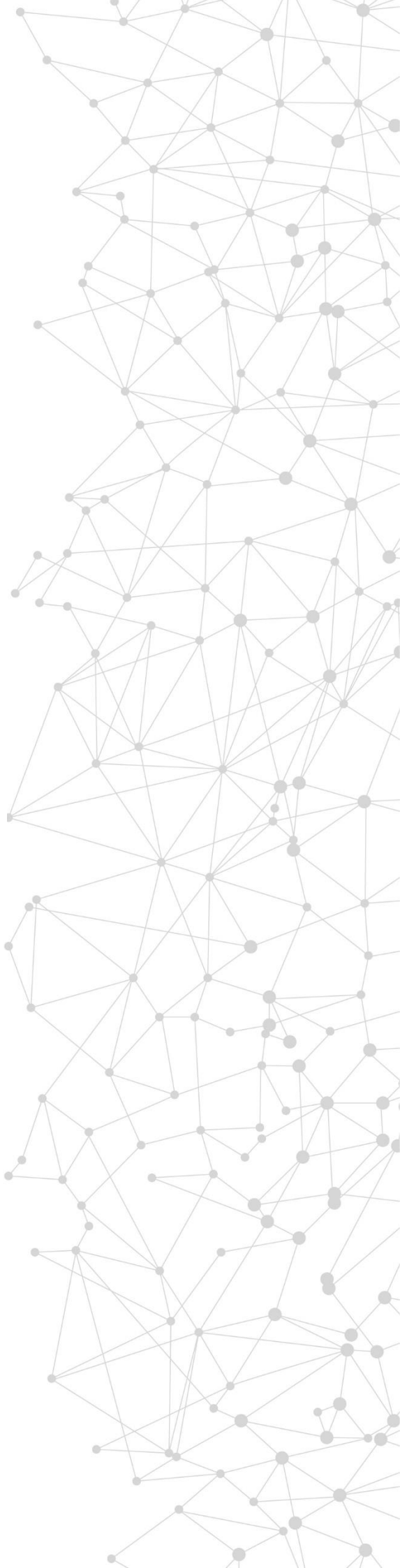
# Data Quality Assurance Lead

## Job Profile

October 2023  
V1.0



IS 666067



## Data Quality Assurance Lead

**Location:** UK  
**Function:** IT  
**Role Type:** Permanent – full time  
**Job location:** London / Hybrid

### About Sagacity

Data makes the world go round. Every day, we generate it, use it, consume it, and demand it. At Sagacity, we are all about the intelligent use of data. We work with some of the country's leading brands to support them in making wise decisions powered by data. We help them transform their customer data into a structure they can use, enabling them to improve it, make sense of it, and drive value from it.

Founded in 2005, we are a customer-centric business with a World Class +82 Net Promoter Score. We believe data should be at the heart of every company. While we are sector agnostic, primarily our clients are in the water, energy, telecoms, financial services, charity, and retail sectors. We help them improve their customer prospecting and marketing, customer management, billing, collections, and retention over the lifetime of the customer.

We have delivered consistent success and ROI for our clients through new customer acquisition, customer management, onboarding, and ongoing development, to ensure every consumer is treated like an individual.

Data can reveal the full picture and we join the dots.

### The Role

As a Data Quality Assurance Analyst, you will play a pivotal role in ensuring the quality and reliability of our Data solutions. Your responsibilities will include developing and executing comprehensive test plans to cover all requirements and functionality to guarantee a robust testing process. You will also be tasked with maintaining and enhancing our existing test suites.

Where the Data is complex, your expertise will be crucial as you investigate and report any defects with clear, reproducible steps, aiding in swift resolution. Effective collaboration is key in this role, as you will work closely with product owners, developers, and fellow QA team members to identify and fully comprehend project requirements. Your input will be valued in design and requirements review sessions, where your feedback will contribute to enhancing the overall quality of deliverables.

You will need to be able to communicate effectively, actively seeking feedback and adjusting testing strategies accordingly, ensuring that our products meet expectations.

### Knowledge & Skills

- Proven background in Test activities on defined work packages, including test planning, preparation, execution and test defect management
- Experience in testing Big Data

- Testing life cycle experience with solid skills in performing systems integration, UAT, SIT, Data Migration and regression testing
- Ability to work in a high-pressured, dynamic environment
- Excellent communicator, able to interface with developers and the project team as well
- Proven experience in Software Testing/Quality Assurance using testing management tools
- Broad experience testing to ISTQB standards and risk based testing
- Enthusiastic/self-motivated
- Strong team player
- Excellent communication skills
- Positive approach
- Accurate and thorough
- Occasional travel across Sagacity offices or clients sites

## Technical Skills

- Excellent analytical and problem-solving skills with the ability to identify data quality issues and propose effective solutions
- Proficient with Excel
- Proficient with SQL
- Exposure to Databricks desirable but not essential

## Competencies and Behaviours

- 1+ year/s of relevant experience
- Commercial experience within Telecoms, Banking or Utilities industries; or within a data related consultancy company would be beneficial
- Have applied technical and analytical skills using SQL and Excel
- Ideally be educated to degree level in a numerate subject, and with strong A-levels in mathematical/ scientific based subjects
- Have excellent communication skills
- Have a keen eye for detail
- Have pride in your deliverables
- Are highly organised and good at planning
- Good at working independently and as part of a team
- Are flexible and self-motivated
- Are good under pressure
- Able to travel throughout the UK
- Have the right to work in the UK
- Have a commitment to personal development

## People at Sagacity

Success in any business is ultimately about its people; their skills, personality, attitude, qualities, dedication and enthusiasm. We recognise the value of our people and their commitment to working together as a team, but equally between ourselves and our clients.

At Sagacity we:

- ...believe working with our clients, in collaboration, delivers better results
- ...coach and mentor our clients' teams so our solutions live on after our assignment ends
- ...believe in delivering benefits as we go along

If you would like to join a unique working environment, with a sociable culture, where work is done a little bit differently – and we believe 'better' – then we look forward to hearing from you!